

APPLYING IQTOUCH UPDATES

Document Summary

This document provides an overview of the process of applying pending menu or system updates to your iQTouch POS system.

Update Pending Indicator

There is an indicator on the main menu to alert the user to pending updates. It is sometimes referred to as the “traffic light” as it changes colour, either Red, Green, Yellow, or Orange, depending on the update status.

Touching the indicator icon will open a screen explaining each colour code. From that screen it’s possible to approve and apply pending updates. It is also possible to view the update history and the release notes for previous updates.

Green: No update has been applied in the last 7 days.

Yellow: An update has been applied in the last 7 days.

Orange: An update is waiting to be applied.

Red: An update is waiting which requires manager approval to be applied.

Applying an update

Follow this process to apply all pending updates on a terminal.

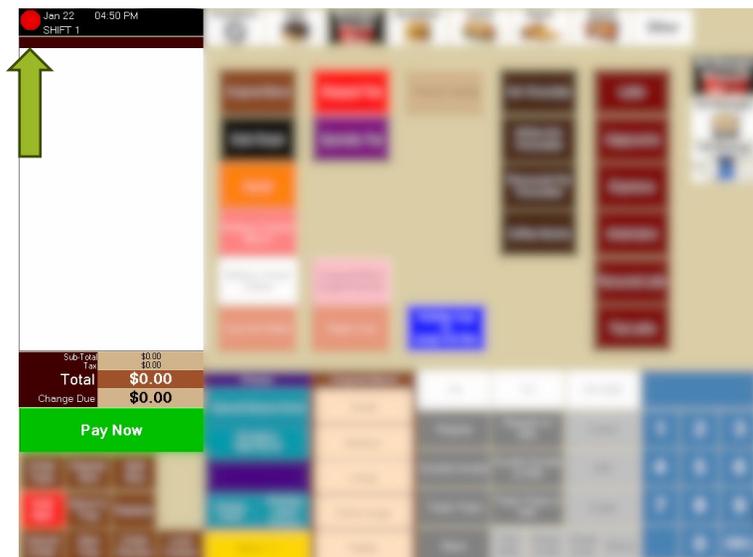
1. Touch the update indicator.

If the indicator is red or orange, there is an update waiting to be applied.

Red indicated an update which requires a manager code to be entered to approve the update and allow it to be applied (most updates are sent this way).

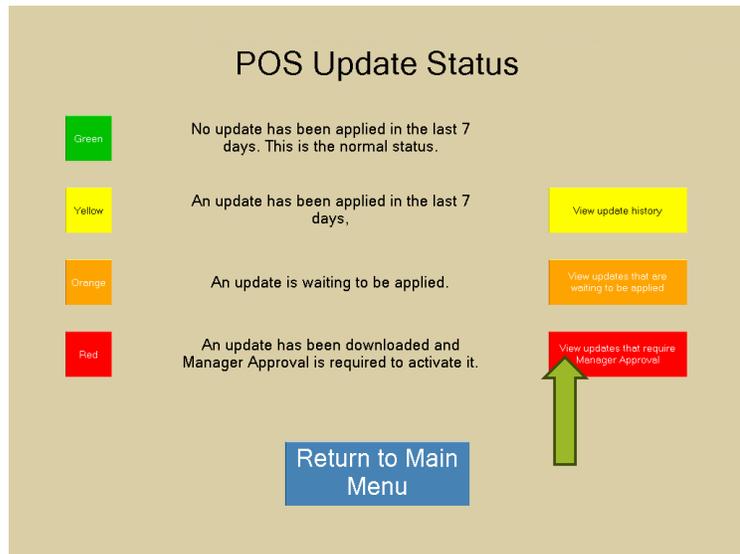
Orange indicates an update not requiring manager approval, or already approved.

It is not possible to check for updates if there is an order in progress. Please complete the order before checking for updates.



2. Touch the **Red Button** to approve and apply updates.

3. Enter a manager code if prompted.

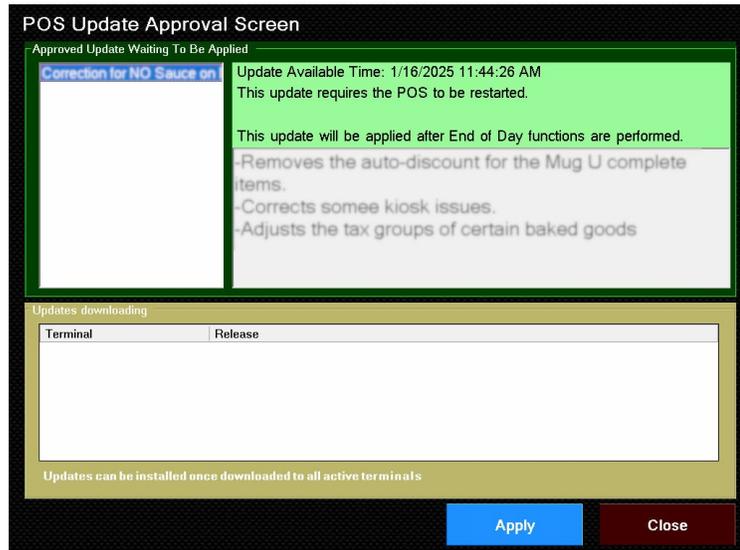


4. Updated available to approve and apply are listed on the left-hand side.

If there are multiple updates, click on each one to view the update's release notes.

5. After reviewing the release notes, touch the **Apply Button**.

Updates that are still downloading will appear in the bottom section. Updates become available only when they have finished downloading to all terminals.

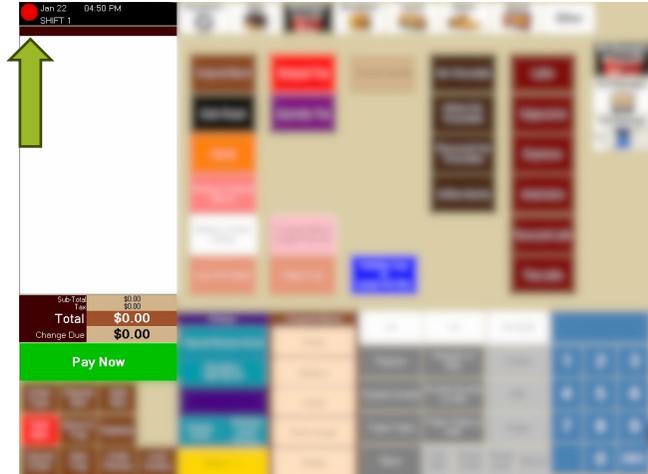


Viewing Release Notes from Previous Updates

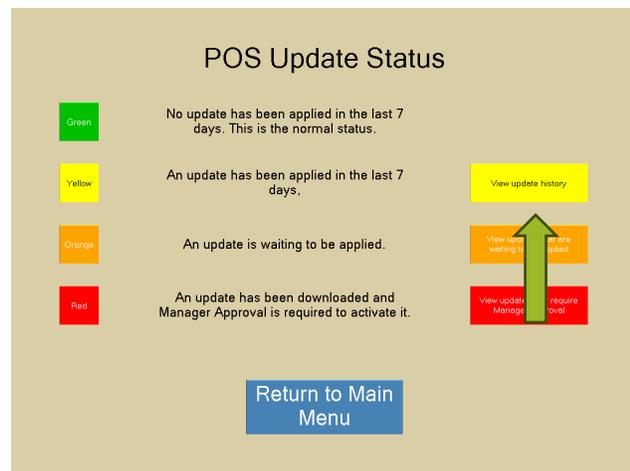
If you wish to view the release notes from previous updates, follow the process below.

6. Touch the update indicator.

If the indicator is Green, no updates have been applied in the last 7 days. A Yellow indicator means updates have been applied within the last 7 days.



7. Touch the Yellow Button to view release notes.



8. Previous updates are listed on the left. Touch an update to view it's release notes.

The indicators along the top show the status of the update on each terminal.
Green: Applied
Red: Not Applied.

